



Havering
LONDON BOROUGH

HEALTH OVERVIEW AND SCRUTINY SUB-COMMITTEE, 16 MARCH 2022

Subject Heading:

Update on St George's Health and Wellbeing Hub

Report Author and contact details:

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Policy context:

The Health and Wellbeing Hub is a key service development and has therefore been a subject of scrutiny for the sub-committee

Financial summary:

**No impact of presenting information
itself.**

SUMMARY

This report provides the committee with an update on the work to deliver the redevelopment of the former St George's Hospital site to create an integrated Health and Wellbeing Hub.

RECOMMENDATIONS

That the Sub-Committee notes the contents of the report and the progress of St George's Health and Wellbeing Hub redevelopment.

REPORT DETAIL

Update on the engagement with public and stakeholders

Creating a health and wellbeing hub at the St George's Hospital site is at the heart of integrated health and care services in North East London (NEL). Since the early days of planning for new healthcare services on the site, NHS partners have kept a commitment to ensure local stakeholders and residents are kept informed about our proposals and progress.

Significant engagement has already taken place with key local stakeholders and with local residents and patients over the last ten years, which has helped to shape our plans and ensure our stakeholders understand how the new centre will benefit them and the communities they represent.

North East London CCG conducted a 12-week engagement on proposals for the integrated Health and Wellbeing Hub on the former St George's Hospital site in Hornchurch in the London Borough of Havering. This engagement started on 22 November 2021 and closed on 13 February 2022.

Methodology

The CCG wrote to a range of stakeholders with an explanation of the proposal and information on how local people in all three boroughs in BHR (Barking and Dagenham, Havering and Redbridge) could respond. Six online engagement sessions were held during the 12-week period.

A questionnaire was available on the NEL CCG website and printed copies were also distributed to GP practices in Havering. The CCG also gave presentations to the Outer North East London Health Overview and Scrutiny Committee (ONEL JHOSC) and at a special meeting of the Havering Health Overview and Scrutiny Committee (HOSC). The CCG received one request for a printed copy of the questionnaire (via a Havering councillor) and this was mailed to the councillor on 31 January 2022.

Overall, 451 responses to the engagement were received via the online survey and one letter. In addition, individual residents and representatives of community organisations attended the online engagement sessions.

The Havering HOSC also provided a written response to the engagement which has been included in the engagement feedback analysis.

Key findings

Residents and stakeholders who responded via the online questionnaire were overwhelmingly supportive of the proposals:

- **87.28%** (391) of respondents **strongly supported** proposals for GP services at the Hub, with only 11 people (2.46%) mildly or strongly opposing the proposal

- **82.41% strongly supported** Frailty services at the hub, with only two people (0.44%) opposing the proposal
- **90.20% strongly supported** Outpatients services at the hub, with only five people (1.12%) opposing the proposal
- **91.54% strongly supported** Early Diagnostics at the hub, with three people (0.67%) opposing the proposal
- **75.06% strongly support** kidney dialysis services at the hub, with a further 12.92% mildly supporting. Eight people (1.78%) opposed the proposal.
- **68.82% strongly supported** and 16.70% mildly supported the provision of mental health services at the hub – a total of 384 people. 24 people (5.35%) objected.
- **60.27% strongly supported** the provision of Local Authority Adult and Children services at the hub, with a further 20.31% (91 people) said they mildly supported. 23 people (5.13% of respondents) opposing the proposal.
- **68.68% strongly supported** the provision of Wellbeing services, with eight people (1.79%) opposing the proposal
- **55.03% strongly supported** provision of Voluntary sector services, with a further 22.6% mildly supporting. 23 people (5.15%) opposed the proposal.

Participants were also able to share feedback and comments on the overall proposals. Most respondents expressed satisfaction with the proposal and wanted the development to be built urgently.

Around a quarter of respondents had some concerns about aspects of the proposals. These were mainly focused on the capacity to deliver services at the hub (including staffing resources), travel issues and accessibility of the site, and a number of other specific concerns. Participants suggested a number of services as additional priorities to be included in the hub.

These comments have all be themed as part of the analysis, and are now being considered carefully by the Project Board. A final report will set out how all the feedback from local people and stakeholders have been or will be addressed by the project.

Formal approval of the Outline Business Case (OBC)

The OBC sets out our plans to build a new, state of the art health and wellbeing hub in Havering designed to deliver fully integrated health and care services.

The OBC has now been approved by regulators NHS England and NHS Improvement (NHSE/I) and the Department of Health and Social Care (DHSC). We also have sign-off of our proposed procurement process by NHSE/I so that work can begin ahead of Full Business Case (FBC) submission and approval.

The OBC approval demonstrates that our proposals are affordable and represent value for money. The OBC provides the detailed architectural design of the new health hub and adds detail to how the facility will be delivered, e.g. procurement and commercial approaches.

A 12-week period of public engagement on our detailed proposals for the new health hub has just concluded. A comprehensive report is currently being prepared, but early indications show we have received overwhelming public support for our plans and proposed integrated services. Planning approval was granted by Havering Council in November 2021.

This is fantastic news as we continue to work hard to deliver the new health hub in South Havering, allowing us to achieve excellence in integrated health and care for local people.

Next steps

A report outlining how feedback will be addressed in the more detailed proposals for the Health and Wellbeing Hub will be submitted to the March meeting of the St George's Redevelopment Project Board and then will be published on the NEL CCG website. We will share this report with the Havering Health Scrutiny Sub-Committee and other stakeholders.

Procurement of the construction contractor has started and the project remains on track for opening the new hub by March 2024.

IMPLICATIONS AND RISKS

Financial implications and risks: None of this covering report.

Legal implications and risks: None of this covering report.

Human Resources implications and risks: None of this covering report.

Equalities implications and risks: None of this covering report.

Environmental and Climate Change implications and risks: None of this covering report.

BACKGROUND PAPERS

None